



ABN: 55572321394

PRIVACY and POLICY

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Australia 2428

Effective from Date: 22nd December 2025.

Wilka Money Finda and employees are committed to protecting the privacy of your personal information. This privacy policy outlines our practices for the collection, use and disclosure of your data as we assist you in locating and recovering unclaimed funds in Australia. Our approach to privacy is guided by the principle of transparency and security, ensuring your information is handled with the utmost care and respect. By engaging with our services, you agree to the terms and conditions set forth in the policy. We encourage you to read this document in its entirety to understand how safeguard your information and uphold our commitment to your privacy.

1. Collection and use of Personal Information

Wilka Money Finda collects personal data from you to provide our core service of finding & returning your unclaimed funds. This includes but not limited to your full legal name, contact details such as your address, phone number and email address, and identifiers necessary for verification of your identity to process your refund. We may also collect details of your past and present associations with financial institutions or government department to enable us to search for your unclaimed money. This personal information is collected primarily from you via email correspondence and telephone calls. We use this information to verify your identity as the rightful owner of the unclaimed funds.

2. Information Sharing with Third Parties

In the process of Wilka Money Finda providing our services, it is necessary to share your personal information with third parties. These are government bodies, financial institutions, superannuation funds and other organisations in Australia that may hold unclaimed funds. This disclosure is essential for the purpose of processing a claim on your behalf. We may also engage a third-party service provider to assist with data processing. These third parties are contractually bound by our privacy policy.

We will not sell, rent or trade your personal information to third parties for marketing purposes. Your information is shared only for the sole purpose of securing your entitled refund.

3. Securing your Personal Information

The Security of your personal data is a top priority for Wilka Money Finda. We employ a range of robust security measures to protect your information from unauthorised access, loss or misuse. Your data is stored on secure Australian base systems with limited role-based access for our authorised staff utilising access control and monitoring systems, our internal policies and procedures are designed to ensure that only authorised staff have access to personal information, and only for the purpose of performing their duties.

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4. Internation Personal Information Compliance

Wilka Money Finda is an Australian based agency, our primary operations are within Australia, and we are compliant with the Australian Privacy Act 1988 and the Australian Privacy Principles (APP). However, in certain circumstances we may transfer personal data to our third-party service providers located in other countries. When such a transfer occurs, we ensure that appropriate safeguards are in place to protect your data in accordance with international data protection laws.

5. Data Retention

We only retain your personal or company data for as long as is necessary for us to render a service to you for the recovery of your funds, except otherwise provided by law.

6. Contacts

If you have any questions about this privacy policy or Wilka Money Finda treatment of your personal information, please feel free to contact us by phone or the above email address. We are committed in resolving any inquiry in a timely and professional manner.